

## **When are the waste collection days?**

The garbage waste collection days are based on the location of your residence. Residential trash will be collected twice per week and bulk brush is collected every Monday and Tuesday. Recycling will be picked up every other Wednesday.

## **What time of day is the waste collection?**

Residential waste collection totters must be placed at the curbside by 7:00 am on your scheduled pick up day. Collection times can run as late as 7:00 pm. Please make sure all trash is bagged and placed in totter. Bagged trash not placed in totter will not be collected. The City and Republic Waste is not responsible for cleaning up bagged or destroyed trash on the streets due to animals or storms.

## **Where am I to place my totter?**

Each waste totter must be placed at the curbside in front of your residence on the collection day by 7:00 am. Toter must be placed on the curbside with totter lid open side facing the street. Republic Waste can deny waste pickup if totter is not on the curbside at the correct time, location or facing the correct direction. Republic Waste may also deny waste pickup if totter is obstructed, over full or have unapproved items in totter.

## **Who do I call to complain about waste collection services?**

All complaint should be made to City Hall Utilities department at 361-749-4111.

## **What items are not allowed to be placed for waster collection or bulky brush pick up?**

Tires, batteries, paint, metal concrete, building materials, or pallets. Toter with brush will not be picked up. Brush must be placed on the curbside with no obstructions and no building materials included in with the brush. Make sure no over head power lines or telephone lines are in the path of totters or bulky brush.

## **Who do I contact if my trash container is stolen or damaged?**

If your trash container has been stolen please contact the City of Port Aransas Police Department to make a report, then contact the City of Port Aransas Utilities Department. If your container has been damaged please contact COPA Utilities Department for a replacement.

## **What holidays are observed by Republic Waste?**

Memorial Day, 4<sup>th</sup> of July, Labor Day, Thanksgiving Day and Christmas Day.